

# PRICE GUIDE

<b>Description</b>		<b>Permanent Client Weekly Fees</b>
<b>1</b>	Ground floor, light, spacious room with large bay window, conveniently located and with contemporary en suite facilities.	<b>£1,232</b>
<b>2</b>	Ground floor, spacious room in convenient but quiet part of the home with contemporary en suite facilities.	<b>£999</b>
<b>10</b>	First floor, light, spacious room with large bay window, a pleasant outlook, conveniently located for the lift and with contemporary en suite shower facilities.	<b>£1,200</b>
<b>11</b>	First floor, spacious room conveniently located for the lift and with contemporary en suite facilities.	<b>£1,018</b>
<b>12</b>	First floor, charming room in quiet part of the home conveniently located next to contemporary shower room.	<b>£846</b>
<b>14</b>	First floor, spacious room overlooking the rear garden and with contemporary en suite facilities.	<b>£1,018</b>
<b>15</b>	First floor, light, spacious room with large bay window, a pleasant outlook, conveniently located for the lift and with contemporary en suite shower facilities.	<b>£1,200</b>
<b>16</b>	First floor, lovely, light room overlooking the rear garden with contemporary en-suite shower facilities.	<b>£1,200</b>
<b>17</b>	First floor, spacious, light room overlooking the rear garden and with contemporary en suite facilities.	<b>£1,061</b>
<b>18</b>	First floor, spacious, light room with contemporary en suite facilities.	<b>£954</b>
<b>19</b>	First floor, delightful, spacious room with pleasant views and contemporary en suite facilities.	<b>£1,018</b>
<b>21</b>	Second floor, spacious and charming room with separate seating area and contemporary en suite facilities.	<b>£1,007</b>
<b>22</b>	Second floor, quiet room with pleasant outlook and contemporary en suite facilities.	<b>£819</b>
<b>23</b>	Second floor, spacious room with entrance lobby, pleasant outlook and contemporary en suite facilities including large walk-in shower.	<b>£927</b>
<b>24</b>	Second floor, charming room with separate seating area overlooking the rear garden and with contemporary en suite facilities.	<b>£1,007</b>
<b>25</b>	Spacious, pleasant room overlooking the rear garden and with contemporary en suite facilities.	<b>£940</b>
<b>26</b>	Second floor, very spacious double-aspect room in quiet part of the home, overlooking the rear garden and with contemporary en suite facilities.	<b>£1,178</b>

**Please see important terms and conditions on the reverse.**

# Notes

## Terms and Conditions

We appreciate that the transition to care can be overwhelming and so are happy to be flexible as to when application forms and other paperwork are completed. However, we are unfortunately unable to accept clients until our Terms & Conditions have been signed in full.

## Short-Term Care Charges

It can be helpful for new clients to first come in to the home on a short-term basis to both give them time to get to know us and settle before they make a long-term commitment. As this involves additional administration costs and changeover days when rooms may be empty, this is subject to a 10% surcharge over our permanent fees.

## Payment in Advance

Our initial invoice is payable within seven days as we appreciate the transition to care can often happen at short notice. After this period all fees are payable in advance by standing order.

## Deposit

For permanent clients a four-week deposit is payable. All clients are charged on a short-term basis until the deposit is received, and which is refunded in full when the room is cleared at the end of residence less any outstanding charges.

## Late-Payment Charges

In view of the impact late payments have on our cash flow and administration workload we charge interest on outstanding balances. **Our current late payment interest rate is 5% over Bank of England Base Rate.**

## Direct-Dial Telephones

Direct-dial telephones are available in every room for an additional cost of £15 per month including unlimited calls to all non-premium UK landline numbers.

## What Our Charges Include

All rooms are fully furnished although we will be delighted to accommodate any personal furniture or pictures you may care to bring. Our maintenance staff will also be happy to make any alterations to the room's layout to suit your tastes and preferences. Prices are per room, per week, and include all meals, personal care, entertainment, activities, laundry etc.

## Double Occupancy

Certain rooms are available for double occupancy for friends or couples at a 33.3% surcharge.

## Monthly Account for Extras

All residents are offered a complimentary monthly account facility to charge any personal items bought on their behalf to.

## Advanced Payment Reductions

Reductions are available for paying in advance. Please ask for the current rates.

**Please also see our Terms & Conditions.**

This document is available in large-print format.